

## APPLICATION FOR VALUE ADDED SERVICES

The Manager,  
Amāna Bank,  
\_\_\_\_\_ Branch

Date 

D	D	M	M	Y	Y	Y	Y
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CIF No. 

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I/We wish to apply for the following Value Added Services and given below is/are my/our details to enable you to process the Application  
**Note:** Please write in clear block CAPITALS. Mark (✓) where applicable and strike off sections that are not applicable / empty and sign after reading the Terms and Conditions governing the respective Value Added Services which forms an integral part of this application.

PLEASE TICK THE VALUE ADDED SERVICES YOU WISH TO REGISTER					*Charges Applicable
<input type="checkbox"/>	VISA Debit Card*	<input type="checkbox"/>	E-Statement	<input type="checkbox"/>	Internet Banking
<input type="checkbox"/>	All Transaction SMS Alerts*	<input type="checkbox"/>	Doorstep Banking*		

### INFORMATION OF ACCOUNT HOLDER/S

Full Name of Applicant :	1) Mr / Mrs / Miss / Dr / _____	NIC No.																																	
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Full Name of Joint Account Holder/s : <small>(Applicable only for Joint Accounts)</small>	2) Mr / Mrs / Miss / Dr / _____	NIC No.																																	
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Primary Applicant Mobile Number (Mandatory) :	<table border="1" style="width: 100%; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> <small>This mobile number will be used for SMS alerts and to send Internet Banking Password, PIN and Debit Card PIN</small>																																		
Primary Applicant E-mail Address : (Mandatory)	<table border="1" style="width: 100%; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																																		
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<small><b>Note:</b> Fill in Block Letters. The above e-mail address will be used for E-statements and to send Internet Banking User ID</small>																																			
Mother's Maiden Name : <small>(For security reasons)</small>	Primary Applicant:	Joint A/C holder :																																	
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\*Based on this application, the mobile number and e-mail address of the CIF will be changed in the bank records (if differs from the existing primary contact details) which may change the E-Statement and SMS alert correspondence (with statement frequency) of all the accounts of the Customer.

Accounts to be linked :	Debit Card	E-Statement	SMS Alerts																	
1.) Primary A/C No. : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> <small>(Account to be debited in respect of VISA Electronic transactions)</small>																		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.) A/C No. : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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4.) A/C No. : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### VALUE ADDED SERVICE DETAILS

<b>VISA Debit Card</b>  <small>Default Transaction Limits (Per day)</small> - ATM withdrawal: LKR 100,000/- - POS transaction: LKR 100,000/- - Online transaction: LKR 50,000/-	Name to Appear in Primary A/C holder's Card: <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> <small>(Maximum 22 Characters)</small>																		Debit Card Type:													
	Name to Appear in Joint A/C holder's Card : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> <small>(Maximum 22 Characters)</small>																		Card Collection Branch :													
Enable LKR Online Purchase : <input type="checkbox"/> Yes <input type="checkbox"/> No	Enable Foreign Currency Transaction : <input type="checkbox"/> Yes <input type="checkbox"/> No																															
E-Statement <small>(Frequency of statements)</small>	<input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Other (Specify)_____																															
Internet Banking	User Name for E-Banking : (3 user names are mandatory)  1 <sup>st</sup> Preference : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> 2 <sup>nd</sup> Preference : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> 3 <sup>rd</sup> Preference : <table border="1" style="display: inline-table; text-align: center;"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>  Daily Transaction Limit : <input type="checkbox"/> Rs. 500,000/- <input type="checkbox"/> Rs. 1,000,000/- <input type="checkbox"/> Rs. 2,500,000/-																															<b>Important:</b> User name should be between 6 to 12 characters, written in lower case, excluding special characters (E.g.:!@#\$_%^+=) and spaces.
Doorstep Banking	Frequency of Collection <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> On Request																															

## GENERAL TERMS AND CONDITIONS

1. The Bank reserves the right to change, add to or amend these Terms and Conditions or discontinue any one of the services. Any changes to the Terms and Conditions will be displayed in the Bank's website or the Branches and informed to the Customer through SMS or any other suitable communication method and be binding on the customer. The customer can request the bank to reinstate the service/s with the consent of the bank. The Customer by continuing to use the service agrees to abide by the such changes to the Terms and Conditions. The bank agrees to discontinue any of the services offered under this agreement upon customer request in the event of not mandated by the regulatory.
2. These Terms and Conditions are in addition to the General Banking Conditions and any other terms and conditions of the Bank generally applicable to customers of the Bank and are not in substitution thereof and the General Banking Terms and Conditions and any other terms and conditions of the Bank generally applicable to customers of the Bank will apply.
3. This agreement is governed by the Laws of Sri Lanka.

## GENERAL DEFINITIONS AND INTERPRETATIONS

1. 'Amāna Bank' or 'the Bank' or 'ABL' shall mean Amāna Bank PLC, a Company duly incorporated under the Companies Act No. 7 of 2007 of the Democratic Socialist Republic of Sri Lanka (Reg No PB 3618 PQ) and a duly Licensed Commercial Bank carrying on business in Sri Lanka.  
Customer – shall mean any person who opens and maintains a current account or savings account with Amāna Bank PLC.
2. Working day shall mean any day of the week in which Amana bank is open for business excluding weekends and bank holidays.
3. In these terms and conditions unless the context requires otherwise;
  - a) The words importing the male gender shall include the female gender and words importing the singular shall include the plural and vice versa.
  - b) The Headings are inserted only for convenience and shall not affect the construction hereof.
  - c) The references to clauses are references to clauses in this document.
4. Force Majeure event shall include war civil commotion riots and/or fire floods storms and any other natural or man-made disasters and events such as strikes, lock-outs go slow and similar labour actions and/or acts of God and acts of Government or any other events or occurrences which are outside the control of the bank that may reasonably affect the Banks ability to provide this service at any given time.
5. The Sharia standards & guidelines laid down by the Bank's Sharia Supervisory Council will be the base for interpretations/clarifications in case of dispute regarding Sharia compliance.

## TERMS AND CONDITIONS FOR VISA DEBIT CARD

1. The VISA Debit Card issued by the Bank operates under the concept of providing services/benefits and privileges to cardholders for a fee (Ujrah).
2. The VISA Debit Card issued by the Bank is for the cardholder's personal use only and it is not transferable.
3. The VISA Debit Card shall at all times remain the property of the Bank & shall be returned to the Bank unconditionally and immediately upon the Bank's request.
4. The cardholder shall keep his/her personal identification number (PIN) strictly confidential and undertake not to reveal such number to any person at any time or under any circumstances. The 'PIN' shall mean the original personal identification number confidentially generated for the cardholder by the Bank and any substitution effected by the cardholder.
5. The Bank's VISA Debit Card is offered under Islamic Banking principles (Sharia) and shall not be used for prohibited transactions both locally and internationally. The Bank reserves the right to discontinue the Card Service or/and Business relationship if noncompliance is encountered.
6. The cardholder shall accept full responsibility for all transactions processed or effected by the use of the VISA Debit Card howsoever effected and authorise the Bank to debit his/her account with the amount of any withdrawal / transfer / payment made through the VISA Debit Card.
7. The cardholder further authorises the Bank to debit his/her/their account with all charges relating to transactions made through the Bank's ATM Network, VISA Online Network or through any other local network, wherever applicable and also with any liabilities inclusive of legal fee or other statutory charges if any relating to the use of the VISA Debit Card.
8. In case of a Joint Account, all parties shall be jointly and severally liable for all transactions arising from the use of the VISA Debit Card.
9. The account holder(s) shall accept the bank's records and statements of all transactions processed by the VISA Debit Card conclusive and binding on him/her/them for all purposes.
10. If the VISA Debit Card obtained by the cardholder is lost or stolen he/she shall notify the Bank immediately and he/she shall also give a written confirmation to the Bank. The cardholder shall not hold the Bank liable for any loss incurred by the use of the VISA Debit Card that is lost, stolen or used without his/her authority.

11. The use of the VISA Debit Card shall be subject to the Bank's prevailing rules, regulations and any terms and conditions governing all services, facilities and transactions covered by the VISA Debit Card or otherwise.
12. The VISA Debit Card Issued by the Bank is currently valid for five (05) years from the date of issue. All replacements and renewals of the VISA Debit Card shall be subject to the prevailing terms and conditions which are in force from time to time.
13. The Bank shall have the full discretion to cancel, withdraw or renew the VISA Debit Card without any prior notice or any reasons given to the cardholder. In the event that the cardholder decides to terminate the use of the VISA Debit Card, he/she shall give the Bank not less than 7 days prior notice in writing and forthwith return the VISA Debit Card and obtain a valid receipt thereof.
14. The Bank will not be responsible for the card being dishonored for any reason whatsoever. In the event that there are insufficient funds for debit of outstanding charges owed to the Bank by the card holder in respect of the card transactions, all services available on the VISA Debit card will remain suspended until such time that the card holder clears all related charges and gives a request in writing for reactivation of the same.
15. The card holder hereby irrevocably authorises the Bank to debit (without any prior notice to the card holder) the account(s) of the card holder for the amount of any withdrawal, transfer and/or transaction involving the use of the VISA Debit Card, whether or not made by his/her knowledge or by his/her authority.
16. The Bank is not liable in any way for the quality, quantity, sufficiency and acceptability of the goods and/or services obtained by the use of the VISA Debit Card or for any surcharge charged by a Merchant or any other breach or non-performance of any card transaction by a Merchant.
17. In the event that the cardholder's account is debited and cash is not disbursed or disbursed short when the card is used at another Bank's ATM, the cardholder will submit a claim for the respective transaction/amount. The Bank will reverse the entry for the claimed amount after verifying such claim with the respective Bank whose ATM was used. The card holder can claim for transactions that are up to 3 months.
18. The cardholder can use the VISA Debit Card internationally to make purchases and to withdraw currency from foreign ATMs (Visa Member) as and when required\*. To activate this facility, the Bank should be informed of the cardholder's overseas travel in advance and upon return to deactivate the service.

## TERMS AND CONDITIONS FOR ONLINE TRANSACTION ENROLLMENT

1. Definitions and Interpretations  
In these Terms and Conditions the following words shall have the following meanings. 'Online Transaction Facility' or 'the Facility' shall mean enabling the use of ABL VISA Debit Card for making payments for goods and services using internet platforms.
2. Customers who hold a ABL VISA Debit Card and have registered themselves for SMS Alert service of the Bank are entitled to apply to obtain the Online Transaction Facility for making payments via internet platform (electronic payments).
3. The Bank upon accepting an application made as aforesaid will enable the use of the customer's designated VISA Debit card mentioned in the application for making electronic payments for goods and services. Such facility will be available anytime anywhere subject to availability of the internet access and the Bank's systems and VISA International network at the given time.
4. This Facility is made available at the request of the customer to be used at the sole risk of the customer. The customer's account will be debited with the full value of any electronic payment made together with applicable fees, charges, commissions and other levies. In the event of a customer making a payment in a currency other than in Sri Lanka Rupees, the rate of exchange applicable will be decided by VISA International and the value of the transaction will be converted to Sri Lanka rupees at that rate and will be debited to the customer's account along with the applicable fees, charges, commissions and other levies as aforesaid.
5. It is the responsibility of the customer to ensure that sufficient funds are available in the designated account (the account to which the ABL VISA Debit card is linked) in order to effectively perform payments online. In the event that there were no sufficient funds the payments will not be effected / processed through the system. The Bank shall not be responsible for costs or damages which the customer may incur or suffer for any third party claims that may be made as a result of online payments being rejected /not processed due to lack of sufficient funds in the account/s.
6. A statement made by the Bank from the Banks books and records in respect of the transactions performed online and debited to the customer's account by the use of this facility will be conclusive and binding proof of the customer having performed such payments/transactions and shall be binding on the customer for all purposes.
7. Customers shall avoid using personal computers (PCs) with public access as the risk of compromising the security of the Card and the accounts is very high in such circumstances. In case the customer uses such means to access the Facility the Bank reserves the right to terminate the facility without any further notice to the customer.
8. Any payment made in foreign currency shall be subject to the exchange control laws and regulations of Sri Lanka and it shall be the responsibility of the customer to ensure that such laws and regulations are complied with.

9. The Amāna Bank VISA Debit Card is offered under Islamic banking principles and shall not be used for prohibited transactions online both locally and internationally. The customer is required to refrain from using the Online Payment Facility to pay for such products and services and bank reserves the right to discontinue the facility from the customer in case the Facility and/or Debit card is used to pay for any such prohibited transactions.
10. The customer shall keep his debit card details (including the debit card no and the security codes) and personal identification number (PIN) confidential at all times and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance with this condition will be the responsibility of the customer and the customer is bound to honour all such payments made online by the use of the facility and all such amounts will be debited to and recovered from the customer's account.
11. The bank shall have the absolute discretion to disallow or disable the Facility from any one or more customers or to discontinue provision of this service altogether at any time with or without prior notice to the customers.
7. Customer/s accept/s the full responsibility of risk arising from the selection of a daily transaction limit higher than the default daily transaction limit.
8. Customer/s accept/s transaction records maintained by the Bank as conclusive and final and be bound by them at all times for all purposes.
9. The Bank shall have the full discretion to terminate or cancel the Internet Banking Facility at any time without prior notice.
10. Customer/s agree/s to hold the Bank indemnified and save harmless against any loss or damage whatsoever occurring due to malfunction and/or failure of the Internet Banking Facility or the Bank's failure and/or delay to respond to the account holder's instructions notified to the Bank through the Internet Banking Facility.
11. Customer/s agrees that utilization of the Internet Banking Facility will be at the sole risk of the Customer/s and the Customer/s shall accept any and all risk related to or occurring due to utilization of the Internet Banking Facility, notwithstanding to and without prejudice to contents of Clause 10 above.
12. In the case of joint account holders utilizing the said Internet Facility, they are all inter alia jointly and severally liable for all transactions initiated by the use of the Internet Banking Facility regardless of whether the instructions have been given by one or more of the account holders.

#### TERMS AND CONDITIONS FOR E-STATEMENT FACILITY

1. The E-statement facility is offered to customers of Amāna Bank PLC at the risk of the Customer.
2. The Customer by obtaining this facility authorises Amāna Bank PLC and requests the Bank to send his statements of accounts relating to current account/s or savings account/s to him via the e-mail address furnished by the Customer to the Bank.
3. It is the duty of the Customer to furnish to the Bank an accurate and active e-mail address to which account statements must be sent.
4. By registering for the E-statement facility the Customer agrees to the transmission of the account statements through the internet and also acknowledge that he is aware that transmission of information through the internet/via e-mail cannot be guaranteed to be error free due to the inherent nature of such transmission and agree that the Bank shall not be liable for such errors caused in transmission.
5. From the date of registration for the E-statement facility the Bank shall only transmit statements of accounts as requested by the Customer through e-mail at the frequency agreed upon to the e-mail address furnished to the Bank.
6. If the Customer wishes to obtain paper statements the Bank shall provide the same subject to the usual charges imposed by the Bank in the ordinary course of business.
7. The Customer shall not be entitled to conduct any transactions on the account/s via this facility.
8. It shall be the responsibility of the Customer to ensure that the Customer's account statements so e-mailed are not disclosed to or accessed by any unauthorised persons and without prejudice to the generality of the foregoing the Customer by obtaining and continuing to use this facility agree that the Bank shall not be liable for any losses which the Customer may suffer if such information contained in the statements are accessed by any third party.
9. The Customer shall undertake to indemnify the Bank and keep the Bank indemnified at all times and to save the Bank harmless from all losses actions, damages, proceedings, costs, expenses, claims and demands which may be suffered, incurred brought or made against or suffered or incurred by the Bank at any time and from time to time arisen either directly or indirectly out of or in connection with the Bank providing the E-statement facility to the Customer upon the Customers request as above and acting thereon in accordance therewith.
10. The Customer shall pay all the relevant charges which may be imposed by the Bank in respect of this facility from time to time.
11. Notwithstanding any provision herein contained the Bank may if such e-mail address as provided by the Customer is not accessible for any reason whatsoever (including a technical fault on the part of the Bank) send a paper statement to the Customer's last known postal address and shall thereupon be discharged from all liabilities whatsoever under the terms hereof.
12. In any event the Bank may at any time at the Bank's absolute discretion refuse to provide or discontinue to provide the E-statement facility to any Customers.

#### TERMS AND CONDITIONS FOR SMS ALERT FACILITY

1. In these Terms and Conditions the following words shall have the following meanings. 'SMS Alert facility' – shall mean the facility available to a Customer of Amāna Bank PLC to obtain alerts on transactions relating to the Customer's accounts via a mobile number registered with Amāna Bank PLC.
2. The Customer by obtaining this facility authorises Amāna Bank PLC and requests the Bank to send alerts on transactions relating to his Debit Card linked to his current account/s or savings account/s to him via the mobile number furnished by the Customer to the Bank.
3. It is the duty of the Customer to furnish to the Bank an accurate and active mobile number to which transaction alerts must be sent. In the event of not receiving the SMS Alert or non-availability of the network the Bank will not be held responsible and the risk of any such non receipt will be borne by the customer and the Bank will not be responsible for any loss or damage suffered by the customer.
4. By registering for the SMS Alert facility the Customer agrees to the transmission of the transaction alerts through the network and also acknowledge that he is aware that transmission of information through the network/via SMS cannot be guaranteed to be error free due to the inherent nature of such transmission and agree that the Bank shall not be liable for such errors caused in transmission.
5. The Customer shall not be entitled to conduct any transactions on the account/s via this facility.
6. It shall be the responsibility of the Customer to ensure that the Customer's transaction alerts sent via SMS are not disclosed to or accessed by any unauthorised persons and without prejudice to the generality of the foregoing the Customer by obtaining and continuing to use this facility agree that the Bank shall not be liable for any losses which the Customer may suffer if such information contained in the SMS are accessed by any third party.
7. The Customer shall undertake to indemnify the Bank and keep the Bank indemnified at all times and to save the Bank harmless from all losses actions, damages, proceedings, costs, expenses, claims and demands which may be suffered, incurred brought or made against or suffered or incurred by the Bank at any time and from time to time arisen either directly or indirectly out of or in connection with the Bank providing the SMS Alert facility to the Customer upon the Customers request as above and acting thereon in accordance therewith.
8. The Customer shall pay all the relevant charges which may be imposed by the Bank in respect of this facility from time to time.
9. In any event the Bank may at any time at the Bank's absolute discretion refuse to provide or discontinue to provide the SMS Alert facility to any Customers.

#### TERMS AND CONDITIONS DOORSTEP BANKING (DB)

##### 1. Definitions and Interpretations

1. Customer/s agrees that the Internet Banking Facility to be utilized exclusively by the customers/persons named in the Application Form.
2. Customer/s has/have the responsibility to keep User ID/Password/Personal Identity Number (PIN) strictly confidential and not to divulge such information to any party including the Bank's representatives under any situation except for situations where it is necessary to disclose such details to the Bank's representatives to re-instate the Internet Banking Facility pursuant to a system failure.
3. Customer/s should immediately inform the Bank upon becoming aware of any unauthorised use of the User ID/ Password/ PIN by any party.
4. Bank is not bound to allow requests of the Customer, if the Bank at its sole discretion reasonably believes that such requests are not initiated by the Customer.
5. Bank reserves the right to withdraw the Customer's instructions to the Bank via using Internet Banking Facility at any time without prior written notice.
6. Customer/s accept/s the full responsibility for all transactions processed or effected by utilizing the Internet Banking Facility.

- 1.1. DB means the service offered by the Bank known as DOORSTEP BANKING which includes cash and cheque collections from customers to the credit of the designated accounts subject to the terms and conditions hereof and also any other services which may be added to the scheme from time to time.
- 1.2. DB Agent means and includes a bank staff member who is assigned to visit the customer and carry out collection activities under the DB services.
- 1.3. The Customer or Customers Means the account holder or account holders of Amana Bank registered for the DB.
- 1.4. Designated Account shall mean the Current or the Savings account or accounts designated by the customer as the account/s registered for DB. Such accounts may be individual or joint accounts of individuals aged over 18 years (personal accounts), business accounts such as accounts of limited liability companies, sole proprietorships and partnership accounts and any other type of account as determined by the Bank from time to time.

- 1.5. Effective date shall mean the specified date on which the customer/s is accepted as registered for the DB.
- 1.6. Maximum collection limit shall mean the maximum amount of Cash or the monetary value of the cheques (or a combination of a cash or cheques) collection amount specified by the bank at its discretion from time to time as the maximum permissible limit that the Bank will collect under the DB scheme from any customer/s at a time or within a definite time period and informed to the customers.
- 2. Eligibility Criteria and Availability**
- 2.1. Any deposit account holder having and maintaining a personal current and or savings account (either individually or jointly with another account holder) or business current and/or savings account at the Bank is eligible to apply to register for DB subject to the terms and conditions applicable for such accounts in the normal course of business.
- 2.2. In case of corporate accounts (Company accounts) a Board resolution will have to be submitted along with the application authorizing the Directors or officers named in such resolution to be the authorized personnel to deal with the bank for this purpose. In case of Partnerships a letter signed by all the partners in a form substantially acceptable to the bank has to be submitted signed by all the partners authorizing one or more partners or officers named in such letter to be the authorized personnel to deal with the bank for this purpose.
- 2.3. DB will initially include cash and cheque collection for deposit in the customer's own account by the Bank staff from such customers who are registered subscribers to this service.
- 2.4. The Bank has the right to accept or reject the application to subscribe for DB at its sole discretion.
- 2.5. The DB services shall be available to a customer from the effective date.
- 2.6. The Bank may from time to time specify such other financial or non-financial criteria for DB services eligibility and also set maximum collection limits for DB transactions.
- 3. Fee and Charges**
- 3.1. The Customer shall pay all the relevant charges which may be imposed by the Bank in respect of this facility from time to time.
- 4. Operational conditions**
- 4.1. The Customer shall be entitled to request DB service and issue instructions only by calling the dedicated DB telephone number or numbers. The Calls will be recorded by the Bank and the instruction will be accepted only if they are in accordance with the account mandate and operating instructions.
- 4.2. The DB services will generally be available on 'first come first serve' basis. The Bank may therefore at any time refuse to accept a request for a DB service from a customer if;
- i. The request cannot be accommodated at that time given all the other accepted requests in hand for the day.
- ii. Due to force majeure event/s or considering the cut off times or any other reason that makes not possible for the bank to send a DB Agent at the requested time to the requested place.
- iii. For any other reason which in the opinion of the bank justifies refusing of such request.
- 4.3. Cash and Cheque deposits will be accepted by DB Agent only from the account holder and In case of joint accounts from one or all of the account holders as per the mandate and the operating instructions given to the bank and only for the deposit of the designated accounts.
- 4.4. Immediate credit will be given for cash deposit by DB agent by use of an Electronic Point of Sales Machine upon acceptance of cash deposit and a receipt will be issued. However, cheque-deposits will be accepted only on collection basis and credit will be given only upon clearing. Such cheques will be sent for clearing by the Bank as soon as possible after handing over to the branch subject to cut off times.
- 4.5. The Customer is required to abide by all prevailing laws, rules, regulations, and requirements of the bank in respect of any cash and cheques deposits, complete and sign all documentation and provide proof of identity as required by the bank's DB Agent for the purpose of such deposit. The DB Agent has the right to refuse to accept the deposit if any such requirements are not complied with. The Customer shall have a right to ask the DB agent to produce satisfactory proof of identification prior to carrying out any transaction.
- 4.6. Despite the acceptance of the deposits by the DB Agent if it is subsequently found by the Bank that there were forged notes among the cash deposited the Bank will be entitled to reverse such transaction or debit such amount as necessary to the customer's account and recover the amount represented by such forged notes and keep the customer informed.
- 4.7. No withdrawals or other transactions will be allowed.
- 4.8. The Customer shall not hold the bank responsible for any delay or failure of the DB Agent to arrive at the agreed place at the agreed time and/or non-collection due to a force majeure event or other unforeseen circumstance whatsoever. The customer agrees to hold the bank indemnified and saved harmless from any claim or claims for damages whether arising directly or indirectly from such failure or delay. Without prejudice to the above the Bank agrees to inform the customer upon the occurrence of any such event as soon as may be practicable.

## DECLARATION

1. I/We declare that the information given in this application is true and complete. I/we authorise you to confirm the information given in this application from any source you may deem fit.
2. I/We undertake to advise the Bank immediately in writing when information already provided by me/us in this application has/have changed in order that the Bank may hold the most current and updated information in respect of the account at all times.
3. I/We have read and accepted the Terms and Conditions applicable for the above value added services and agree to be bound by such terms & conditions.
4. Declaration to Director - Department of Foreign Exchange, Central Bank of Sri Lanka for Electronic Fund Transfer Cards.
  - a) I/We hereby confirm that I/We am/are aware of the conditions imposed under the provision of the Foreign Exchange Act, No.12 of 2017 (the Act) on Electronic Fund Transfer Cards (EFTCs) subject to which card may be used for transactions in foreign exchange , I/We hereby undertake to abide by the said conditions.
  - b) I/We further agree to provide any information on transactions carried out by me/us in foreign exchange on the card issued to me/us as Amána Bank may require for the purpose of Foreign Exchange Act.
  - c) I/We also affirm that I/We undertake to surrender the Debit Card(s) to Amána Bank, If I/We migrate or leave Sri Lanka for employment abroad.
  - d) I/We am/are aware that the Authorized Dealer is required to suspend availability of foreign exchange on EFTC if reasonable grounds exist to suspect that unauthorized foreign exchange transactions are being carried out on the EFTC issued to me/us.

<b>Signature of Account Holder/s :</b>	<b>1)</b>	<b>2)</b>	<b>3)</b>
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## FOR BRANCH APPROVAL

I as the Authorised Officer have carefully examined the information together with relevant documents given by the applicant/s and satisfied with the bona-fide of these information and documents. The bank undertakes to exercise due diligence on the transactions carried out by the cardholder on his/her EFTC in foreign exchange and to suspend the availability of foreign exchange on the EFTC if reasonable grounds exist to suspect that unauthorized foreign exchange transactions are being carried out on the EFTC in violation of the undertaking and to bring the matter to the notice of the Director- Department of Foreign Exchange.

Application Checked by  
EMP No. \_\_\_\_\_

Authorised Officer  
EMP No. \_\_\_\_\_

## FOR CENTRAL OPERATIONS

Application Received Date :

Primary A/C holder Card No.

Joint A/C holder Card No.

Data Input by  
EMP No. \_\_\_\_\_

Authorised Officer  
EMP No. \_\_\_\_\_