



## E-BANKING FACILITY FOR PERSONAL/SOLE PROPRIETORSHIP

Amāna Bank PLC,  
No. 486, Galle Road,  
Colombo 03

Date

Ref No.

I/We wish to apply for Amāna Bank Electronic Banking Facility and given below is/are my/our details to enable you to process the Application

Note: Please write in clear block CAPITALS. Mark (✓) where applicable and strike off sections that are not applicable / empty and sign after reading the Terms and Conditions governing Amāna Bank Electronic Banking Facility which forms an integral part of this application.

INFORMATION OF ACCOUNT HOLDER/S	
<b>Customer Identification File (CIF) No. :</b>	<input style="width: 100%; height: 20px;" type="text"/>
<b>CIF Branch :</b>	<input style="width: 100%; height: 20px;" type="text"/>
<b>Full Name of Applicant :</b>	1) Mr / Mrs / Miss / Dr / ____ <input style="width: 100%; height: 20px;" type="text"/>
<b>Full Name of Joint Account Holder/s :</b> (Applicable only for Joint Accounts)	2) Mr / Mrs / Miss / Dr / ____ <input style="width: 100%; height: 20px;" type="text"/> 3) Mr / Mrs / Miss / Dr / ____ <input style="width: 100%; height: 20px;" type="text"/>
<b>Contact Details of Applicant:</b>	Residence Tel. No. <input style="width: 100%; height: 20px;" type="text"/> Mobile <input style="width: 40%; height: 20px;" type="text"/> Office Tel. No. <input style="width: 60%; height: 20px;" type="text"/>
<b>Details of Proprietorship:</b> (Applicable only for Proprietorship Accounts)	Business Name: <input style="width: 50%; height: 20px;" type="text"/> Registration No: <input style="width: 50%; height: 20px;" type="text"/> Registered Address: <input style="width: 100%; height: 20px;" type="text"/>
<b>3 Preferred User Names : (Mandatory*)</b>	1. <input style="width: 45%; height: 20px;" type="text"/> 2. <input style="width: 45%; height: 20px;" type="text"/> 3. <input style="width: 45%; height: 20px;" type="text"/> <b>Note :</b> Minimum of 6 and maximum of 12 characters. User name should be lower case and cannot have special characters (Eg: !-@#\$_%^.)
<b>E-mail Address : (Mandatory*)</b>	<input style="width: 100%; height: 20px;" type="text"/> <input style="width: 100%; height: 20px;" type="text"/> <b>Note:</b> Fill in Block Letters. User ID will be sent to the above e-mail address
<b>Daily Transaction Limit :</b>	<b>Daily Transaction Limit : Rs. 250,000/- (default)</b> If you want a higher daily transaction limit, Please mark (✓) in the appropriate box. <input type="checkbox"/> Rs. 500,000/- <input type="checkbox"/> Rs. 1,000,000/- <input type="checkbox"/> Rs. 2,500,000/- <b>Note:</b> This is not applicable on transfers between own accounts. Applicant may reduce his/her daily limit through the Electronic Banking System (within the given limits)

I/We confirm that the information given above is true and accurate. I/We have read, understood and agreed to abide by the Terms and Conditions governing to Amāna Bank Electronic Banking Facility as detailed overleaf and subsequent amendments, variations or changes thereto which may at any time be made by Amāna Bank.

- Note: 1. All parties to sign in the case of Joint Accounts, giving consent to the applicant to use the Electronic Banking Facility.  
2. All accounts under your CIF Number will be linked to the Electronic Banking Facility.  
3. Password & PIN will be sent through post to your registered correspondence address.

<b>Signature of Account Holder/s :</b>	1) <input style="width: 100%; height: 20px;" type="text"/>	2) <input style="width: 100%; height: 20px;" type="text"/>	3) <input style="width: 100%; height: 20px;" type="text"/>
--	--	--	--

FOR BRANCH USE ONLY	FOR CPU USE ONLY																
<table style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 30%;">Name</th> <th style="width: 30%;">Initials</th> <th style="width: 40%;">Date</th> </tr> <tr> <td>Application checked by _____</td> <td>_____</td> <td>_____</td> </tr> <tr> <td>Signature Verified } _____</td> <td colspan="2" rowspan="2" style="text-align: center;">Branch Rubber Stamp &amp; Authorised Officer's Signature</td> </tr> <tr> <td>Identity Verified }</td> </tr> </table>	Name	Initials	Date	Application checked by _____	_____	_____	Signature Verified } _____	Branch Rubber Stamp & Authorised Officer's Signature		Identity Verified }	<table style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 60%;">EMP No.</th> <th style="width: 20%;">Initials</th> <th style="width: 20%;">Date</th> </tr> <tr> <td>Customer ID Created by _____</td> <td>_____</td> <td>_____</td> </tr> </table>	EMP No.	Initials	Date	Customer ID Created by _____	_____	_____
Name	Initials	Date															
Application checked by _____	_____	_____															
Signature Verified } _____	Branch Rubber Stamp & Authorised Officer's Signature																
Identity Verified }																	
EMP No.	Initials	Date															
Customer ID Created by _____	_____	_____															

**AGREEMENT FOR AMĀNA BANK ELECTRONIC BANKING FACILITY TERMS & CONDITIONS**

Amāna Bank PLC  
No. 486, Galle Road, Colombo 03

I/We.....(Electronic Banking Applicant) and ..... (Joint Account Holder) authorize and request Amāna Bank PLC (herein after referred as “the Bank”) to issue me/us, Amāna Bank Electronic Banking Facility (hereinafter referred as “the Electronic Banking Facility”) and hereby agree to be bound by the following Terms & Conditions:

I/We agree

1. That the Electronic Banking Facility to be utilized exclusively by the customer/person named overleaf.
2. To keep User ID/Password/Personal Identity Number (PIN) strictly confidential and not to divulge such information to any party including the Bank’s representatives under any situation except for situations where it is necessary to disclose such details to the Bank’s representatives to re-instate the Electronic Banking Facility pursuant to a system failure.
3. To immediately inform the Bank upon becoming aware of any unauthorized use of the User ID/Password/PIN by any party.
4. To be fully liable for instructions given related to transactions processed without the Bank’s intervention.
5. That the Bank reserves the right to refuse to carry out instructions related to transactions processed manually by the Bank, if the Bank at its sole discretion reasonably believes that such instructions are not initiated by the account holder. However in such event the account holder will be duly notified.
6. To accept the full responsibility for all transactions processed or effected by utilizing the Electronic Banking Facility.
7. To accept the full responsibility of risk arising from the selection of a daily transaction limit higher than the default daily transaction limit.
8. To accept transaction records maintained by the Bank as conclusive and final and be bound by them at all times for all purposes.
9. That the Electronic Banking Facility will be provided to the account holder/s on “AS IS” basis and the Bank will not be liable, responsible or accountable for any loss or damage whatsoever occurring due to non-availability of the system at any given time.
10. That the utilization of the Electronic Banking Facility will be at the sole risk of the account holder and the account holder shall accept any and all risk related to or occurring due to utilization of the Electronic Banking Facility, notwithstanding and without prejudice to contents of Clause 9 above.
11. By downloading and/or using and/or continuing to use the Electronic Banking Mobile App, the user gives his consent to the Privacy Policy applicable to the Electronic Banking Mobile App.
12. In the case of joint account holders utilizing the Electronic Banking Facility, they are all inter alia jointly and severally liable for all transactions initiated by the use of the Electronic Banking Facility regardless of whether the instructions have been given by one or more of the account holders
13. In the event of processing Standing Order/s established by the account holder through Electronic Banking Portal, the Bank is relieved from all claims for loss which may arise through error, omission or delay. It is also agreed that in the event of there being insufficient funds available in the account to meet the payment on the date specified, the Bank is not responsible to execute the transaction, provided however the Bank ensures that the instructions are carried out when funds subsequently become available. If there are insufficient funds in the account on three consecutive occasions, the Bank may cancel such standing order instruction of the account holder. Any charges levied (including commission, postage & stamp duty) will be debited to the account/s.
14. That the Bank shall have the full discretion to terminate or cancel the Electronic Banking Facility at any time without prior notice.
15. That all rules and regulations governing the operation on Current, Savings or any other Accounts shall be applicable to Electronic Banking transactions relating to such accounts.
17. That the Bank shall be entitled to amend, supplement or vary any of these terms and conditions and applicable fees at any time without prior consent of the account holder but such amendments will be duly notified to the account holder.
16. Any controversies arising related to the terms and conditions hereof shall be construed in accordance with the laws of Sri Lanka and Sri Lankan courts have exclusive jurisdiction on same.

**Definitions**

**Account** means any financial account defined by Amāna Bank and maintained with Amāna bank PLC by Amāna Bank PLC Customer/s.

**Account Holder** means the customer/s who is/are registered with Amāna Bank PLC’s Electronic Banking Facility

**Electronic Banking Facility** means a facility that enables customers of Amāna Bank to conduct various financial transactions through portals defined by Amāna Bank.

**Electronic Banking Portal** means an online banking facility of Amāna Bank provided through mobile and web. A customer with internet access would need to register with Amāna Bank to access this service.

**Instructions** means instructions given through Electronic Banking Portal by the account holder/s registered with the Electronic Banking Facility.

**User ID** means an unique name given to a customer, to identify a customer on Amāna Bank’s Electronic Banking Portal

**PIN** means Personal Identity Number

**Electronic Banking Mobile App** means mobile software developed to conduct financial transaction for Amāna Bank’s Customers.

Words importing the masculine gender shall include the feminine gender and words importing the singular shall include the plural and vice-versa.

**I/We have read, understood and received a copy of the foregoing and agree to be bound by the above Terms and Conditions.**

..... 1. .... 2. .... 3. ....  
 Date Applicant’s Signature Joint Applicants’ Signature/s

**FOR OFFICE USE ONLY**

I as the Authorised Officer have carefully examined the information together with relevant documents given by the applicant/s and satisfied with the bona-fide of these information and documents.

.....  
 Date Authorised Officer’s Signature