

CUSTOMER REQUEST FORMAT – MORATORIUM / NEW FACILITY

Date:

To:

The Branch Manager

Amana Bank PLC

_____ Branch

Subject: Request for Relief Assistance due to Cyclone / Flood Impact

Dear Sir/Madam,

I/We,

(Name of Individual / Joint Account Holder / Business Firm), holding Account / Facility No. _____ wish to formally inform you that I/We have been severely affected by the recent cyclone/flood situation.

As a result of this natural disaster, my/our income and/or business operations have been disrupted, causing significant financial hardship and difficulty in meeting the repayment obligations under the existing facility.

In view of the above, I/We respectfully request your kind consideration for the following relief measures:

- ☐ Moratorium on repayment obligations under the existing facility
- ☐ New / Additional Working Capital facility to support recovery and continuity of operations

I/We confirm that the information provided herein is true and submitted in good faith for your consideration.

Yours faithfully,

Signature : _____

Name : _____

NIC / BR No. : _____

Contact No. : _____

This form is to submitted to your nearest branch or sent via e-mail to feedback@amana.lk on or before 15 January 2026