

KEY FACT DOCUMENT

EASY PAYMENT PLAN



Eligibility	- Resident Individuals in Sri Lanka over 18 years and below 75 years - Permanent employees of government institutions, public limited organizations and pre-approved companies. - Professionals - Doctors / Engineers / University senior lecturers and lecturers
Product Description	Amana Bank's facilitate purchasing on Furniture, Kitchen Appliances, Electronics, Building Raw Materials or Personal Appliances through Easy Payment Plan.
Product Features	- Financing from Rs. 25,000 to Rs. 7,500,000 Competitive installments Financing up to 5 years. - Financing up to 10 years for government sector employees. - Guarantors are not required.
Documents Required	- National Identity Card/Valid Passport/Driving License - Last 3 months bank statements - Last 3 months pay slip - Employer Salary confirmation letter along with confirmation of salary transfer to the bank - Original invoice from the supplier - Completed easy payment plan application form - Visit the nearest branch or download through the corporate website: https://www.amanabank.lk/application-downloads.html
Fees and Charges	Current fee and charges will be available in our corporate website: https://www.amanabank.lk/tariff-services.html
Terms and Conditions	Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website: https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf

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Feedback and Complaints	You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns. Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 353, Galle Road, Colombo 03 or e-mail servicequality@amana.lk
	If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows. Financial Ombudsman, No.1, Bethesda Place, Milagiriya, Colombo 04. Telephone: + 94 11 2595624 Fax: +94 11 2595625