

KEY FACT DOCUMENT

EDUCATION FINANCING



Eligibility	• Individuals aged 18 years and above. • Student or Parent should be either a permanent salaried employee of an organization (Private/Government), a professional or a self-employed person
Product Description	You can easily pursue your higher studies with Amana Bank's Education Finance. Covers courses leading to diplomas, degrees, postgraduate diplomas and degrees, and professional qualifications (CIMA, ICASL, ACCA, CIM, CFA, CMA, ABE & Banking).
Features	• Financing for course fees, registration fees and examination fees • Financing from Rs. 50,000/- to Rs. 5,000,000/- • Financing up to 80% of course fee • Up to 5 years financing • Competitive installments • Flexible installment plans • Ability to apply jointly with parents
Documents Required	• Invoice and Service Delivery Agreement from the education institute / professional body • National Identity Card (NIC) copy • Income justification documents as required (3 month salary slips, 3 month bank statement, proof of employment) • Visit the nearest branch or download through the corporate website: https://www.amanabank.lk/application-downloads.html
Fees and Charges	Current fee and charges will be available in our corporate website: https://www.amanabank.lk/tariff-services.html

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Terms and Conditions	Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website: https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf
Feedback and Complaints	You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns. Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 353, Galle Road, Colombo 03 or e-mail servicequality@amana.lk
	If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows. Financial Ombudsman, No.1, Bethesda Place, Milagiriya, Colombo 04. Telephone: + 94 11 2595624 Fax: +94 11 2595625