

KEY FACT DOCUMENT

TEEN SAVINGS ACCOUNT



Eligibility	Any Sri Lankan citizen between 13 to 18 below years old
Product Features	- Minimum Investment : Rs. 1,500 /= - Shopping and ATM enabled Debit Card with pre-set transaction limits - Online banking access with pre-set transaction limits for bill payments and fund transfers - SMS Alerts on Debit Card and Online Transaction to parent mobile - E-statement facility - Profits payable on a monthly basis. Visit https://www.amanabank.lk/profit-sharing-ratios/local-currency-accounts.html - Credit Profit from your child's existing Kids Savings and Term Investment to Teen Savings Account - Cash Rewards for High Flyers in GCE O/L & A/L examinations - Option of having a standing order facility
Required documents	- Account Opening Mandate - Know Your Customer (KYC) Form - Minor's Birth Certificate or National Identity Card if 16 years and above - Parent's / Guardian's National Identity Card (NIC) / Passport / Driving License (DL) - Visit the nearest branch or download through the corporate website : https://www.amanabank.lk/application-downloads.html - Address verification documents (If the given address to the Bank is different from the National Identity Card)
Fees and Charges	Current fee and charges will be available in our corporate website : https://www.amanabank.lk/tariff-services.html
Terms and Conditions	Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website : https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf

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Insurance Coverage	Amāna Bank is a member of the Sri Lanka Deposit Insurance Scheme operated by the Central Bank of Sri Lanka, protecting eligible deposits up to Rs 1.1 million per depositor .
Feedback and Complaints	You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns. Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 353, Galle Road, Colombo 03 or e-mail servicequality@amana.lk
	If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows. Financial Ombudsman, No.1, Bethesda Place, Milagiriya, Colombo 04. Telephone: + 94 11 2595624 Fax: +94 11 2595625