

KEY FACT DOCUMENT

FOREIGN CURRENCY ACCOUNT



Eligibility	<ul style="list-style-type: none"> • Sri Lankan Citizen employed abroad. • Non – Nationals of Sri Lankan origin (born in Sri Lanka) who are resident outside Sri Lanka • Non-National foreigners residing in Sri Lanka temporarily or permanently on Resident Visa • Foreign Employment Agencies incorporated in Sri Lanka
Product Features	<p>Product Concept : Mudharaba (Profit Sharing)</p> <p><u>Foreign Currency Savings Accounts (RFC/NRFC/RNNFC)</u></p> <ul style="list-style-type: none"> • Minimum Investment : USD 100 or equivalent • Profits payable : Monthly • E-Statements facility • No Withholding Tax deductions (for NRFC/RNNFC accounts only) • Standing Instruction facilities <p><u>Foreign Currency Term Investment Accounts (RFC/ NRFC/RNNFC)</u></p> <ul style="list-style-type: none"> • Minimum Investment : USD 500 or equivalent • Profits payable : At Maturity • Available Tenures : 1 Month, 3 Months, 6 Months and 12 Months • Investment Certificate • Automated renewal option • No Withholding Tax deductions (for NRFC/RNNFC accounts only) <ul style="list-style-type: none"> • Available Currencies : USD, EUR, GBP, AUD, JPY, SGD • Profit Sharing Ratio and Latest Profit Rates : Visit https://www.amanabank.lk/profit-sharing-ratios/foreign-currency-accounts.html

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Required documents	<ul style="list-style-type: none"> • Account Opening Mandate • Know Your Customer (KYC) Form • Individuals : National Identity Card (NIC)/ Passport / Driving License (DL)/ Work Permit(Visa)/ Employment Contract • Companies, Associations and Societies : Registration Certificate, Approval of Controller of Exchange <p>Visit the nearest branch or download through the corporate website : https://www.amanabank.lk/application-downloads.html</p> <ul style="list-style-type: none"> • Address verification documents (If the given address to the Bank is different from the National Identity Card)
Fees and Charges	<p>Current fee and charges will be available in our corporate website : https://www.amanabank.lk/tariff-services.html</p>
Terms and Conditions	<p>Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website : https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf</p>
Feedback and Complaints	<p>You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns.</p> <p>Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk</p> <p>However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 486, Galle Road, Colombo 03 or e-mail servicequality@amana.lk</p>

If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows.

Financial Ombudsman,
No.1, Bethesda Place, Milagiriya, Colombo 04.
Telephone: + 94 11 2595624 Fax: +94 11 2595625