

KEY FACT DOCUMENT

FCY FLEXI TERM INVESTMENT



Eligibility	Resident / Non-Resident Individuals in Sri Lanka aged 18 years and above
Product Description	An account combining the best features of a Savings Account and a Term Investment Account to help you manage your savings wisely and conveniently.
Features	<ul style="list-style-type: none"> • Multiple currencies to choose from (USD, GBP, EUR, AUD, JPY and SGD) • Remit additional funds directly to account at any time • Earn a higher profit share and receive the best exchange rates • Reinvest profits earned monthly <p>Profit Sharing Ratio and Latest Profit Rates : Visit https://www.amanabank.lk/profit-sharing-ratios/foreign-currency-accounts.html</p> <ul style="list-style-type: none"> • Be updated via Quarterly statements and Internet Banking facility • Start with a minimum investment USD 1,000 or any currency equivalent to it.
Documents Required	<ul style="list-style-type: none"> • National Identity Card / Passport / Driving License • Proof of remittance or source of funds • Know Your Customer (KYC) Form • Address verification documents (If the given address to the Bank is different from the National Identity Card) • Completed application form Visit the nearest branch or download through the corporate website: https://www.amanabank.lk/application-downloads.html
Fees and Charges	Current fee and charges will be available in our corporate website: https://www.amanabank.lk/tariff-services.html
Terms and Conditions	Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website: https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf

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Insurance Coverage	Amana Bank is a member of the Sri Lanka Deposit Insurance Scheme operated under the Central Bank of Sri Lanka, thereby protecting eligible deposits up to LKR 1.1 million per depositor.
Feedback and Complaints	<p>You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns.</p> <p>Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk</p> <p>However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 486, Galle Road, Colombo 03 or e-mail servicequality@amana.lk</p>
	<p>If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows.</p> <p>Financial Ombudsman, No.1, Bethesda Place, Milagiriya, Colombo 04. Telephone: + 94 11 2595624 Fax: +94 11 2595625</p>