

KEY FACT DOCUMENT

TREASURY SERVICES



Eligibility	Sri Lankan citizens aged 18 years and above																													
Type of Treasury Products	<p>1. Dealing in Foreign Exchange</p> <ul style="list-style-type: none"> • Spot Contracts – A contract executed with an exchange rate prevailing on the date of the transaction is known as a spot contract. The delivery of the contract will take place immediately or within 2 working days after the date of the contract. The rate applied would be known as the spot rate. We offer competitive and attractive spot rates for buying and selling foreign exchange. • Promissory Forward Contracts – A promissory forward exchange contract is a predetermined contract in which the conversion of the currency or delivery will take place at a future specified date with a predetermined exchange rate. We offer such facilities to hedge foreign exchange risks of importers and exporters through buying and selling foreign exchange in the forward market, using a Shariah compliant product known as a promissory forward contract. <p>2. Wakala Deposits</p> <p>We offer a unique Sharia compliant product that is suitable for corporates / financial Institutions to invest their surplus cash positions, for attractive yields based on an anticipated Wakala rate of return. The bank in its capacity, acts as an agent, and has the responsibility to ensure the funds are invested in a Shariah compliant manner, subsequently yielding attractive returns for the customer.</p>																													
Standard Settlement Instructions	Please visit the below link to see the list of Standard Settlement Instructions : https://www.amanabank.lk/business/treasury/																													
Exchange Rates	<p>Amana Bank offers the latest indicative Foreign Exchange buying and selling rates of the following currencies:</p> <table border="1"> <tr> <td>USD – US DOLLAR</td> <td>EUR – EURO</td> <td>GBP – STERLING POUND</td> <td>JPY – JAPANESE YEN</td> <td>AUD – AUSTRALIAN DOLLAR</td> </tr> <tr> <td>SGD – SINGAPORE DOLLAR</td> <td>CHF – SWISS FRANC</td> <td>CNY – CHINESE YUAN</td> <td>SAR – SAUDI RIYAL</td> <td>AED – U.A.E. DIRHAM</td> </tr> <tr> <td>MYR – MALAYSIAN RINGGIT</td> <td>HKD – HONGKONG DOLLAR</td> <td>SEK – SWEDISH KRONA</td> <td>DKK – DANISH KRONE</td> <td>KWD – KUWAITI DINAR</td> </tr> <tr> <td>NOK – NORWEGIAN KRONE</td> <td>NZD – NEW ZEALAND DOLLAR</td> <td>CAD – CANADIAN DOLLAR</td> <td>OMR – OMANI RIYAL</td> <td>QAR – QATAR RIYAL</td> </tr> <tr> <td>INR – INDIAN RUPEES</td> <td>BHD – BAHRAINI DINAR</td> <td>JOD – JORDANIAN DINAR</td> <td></td> <td></td> </tr> </table> <p>Please visit the below link for the latest indicative Foreign Exchange buying and selling rates : https://www.amanabank.lk/business/treasury/exchange-rates.html</p>					USD – US DOLLAR	EUR – EURO	GBP – STERLING POUND	JPY – JAPANESE YEN	AUD – AUSTRALIAN DOLLAR	SGD – SINGAPORE DOLLAR	CHF – SWISS FRANC	CNY – CHINESE YUAN	SAR – SAUDI RIYAL	AED – U.A.E. DIRHAM	MYR – MALAYSIAN RINGGIT	HKD – HONGKONG DOLLAR	SEK – SWEDISH KRONA	DKK – DANISH KRONE	KWD – KUWAITI DINAR	NOK – NORWEGIAN KRONE	NZD – NEW ZEALAND DOLLAR	CAD – CANADIAN DOLLAR	OMR – OMANI RIYAL	QAR – QATAR RIYAL	INR – INDIAN RUPEES	BHD – BAHRAINI DINAR	JOD – JORDANIAN DINAR		
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Correspondent Banks	Please visit the below link to see the list of Correspondent Banks : https://www.amanabank.lk/business/treasury/correspondent-banks.html
Nostro Accounts	Please visit the below link to see the list of Nostro Accounts : https://www.amanabank.lk/business/treasury/nostro-accounts.html
SWIFT Code	Amana Bank SWIFT Code: AMNALKLX
Fees and Charges	Current fee and charges will be available in our corporate website : https://www.amanabank.lk/tariff-services.html
Terms and Conditions	Product information and terms and conditions are subject to change from time to time. Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions or visit our corporate website : https://www.amanabank.lk/pdf/application-downloads/general-business-conditions.pdf
Contact Details	For further assistance please contact the below ; Head of Treasury: +94 11 7757253 / 7757267 Manager Trading: +94 11 7757264 / 7757269 / 7757263 E-mail: treasury@amana.lk

Feedback and Complaints	<p>You can get in touch with our Customer Solutions Centre 24x7 to share your feedback and address your grievances, for which our team would ensure desired attention to help resolve your concerns.</p> <p>Customer Solution Centre Number :+94 11 7 756 756 Email : info@amana.lk feedback@amana.lk Submit your inquiry on our website www.amanabank.lk</p> <p>However, if your expectations have not been met with, you can write or e-mail to: The Manager - Service Quality Assurance Amana Bank, No. 486, Galle Road, Colombo 03 or e-mail servicequality@amana.lk</p>
	<p>If your expectations haven't still been met with, the services of an independent Financial Ombudsman are made available for you. You may contact the office of the Financial Ombudsman as follows.</p> <p>Financial Ombudsman, No.1, Bethesda Place, Milagiriya, Colombo 04. Telephone: + 94 11 2595624 Fax: +94 11 2595625</p>