

Treasury Services

Amāna Bank offers the following Treasury Products

Dealing in Foreign Exchange

- **Spot Contracts** - A contract executed with an exchange rate prevailing on the date of the transaction is known as a spot contract. The delivery of the contract will take place immediately or within 2 working days after the date of the contract. The rate applied would be known as the spot rate. We offer competitive and attractive spot rates for buying and selling foreign exchange.
- **Promissory Forward Contracts** - A promissory forward exchange contract is a predetermined contract in which the conversion of the currency or delivery will take place at a future specified date with a predetermined exchange rate. We offer such facilities to hedge foreign exchange risks of importers and exporters through buying and selling foreign exchange in the forward market, using a Shariah compliant product known as a promissory forward contract.

Wakala Deposits

We offer a unique Sharia compliant product that is suitable for corporates / financial Institutions to invest their surplus cash positions, for attractive yields based on an anticipated Wakala rate of return. The bank in its capacity, acts as an agent, and has the responsibility to ensure the funds are invested in a Shariah compliant manner, subsequently yielding attractive returns for the customer.

Standard Settlement Instructions

Please [click here](#) to see the list of Standard Settlement Instructions

Correspondent Banks

Please [click here](#) to see the list of Correspondent Banks

Exchange Rates

Amāna Bank offers the latest indicative Foreign Exchange buying and selling rates of the following currencies:

Currency Code	Currency Description
USD	U S DOLLAR
EUR	EURO
GBP	STERLING POUND
JPY	JAPANESE YEN
AUD	AUSTRALIAN DOLLAR
SGD	SINGAPORE DOLLAR

CHF	SWISS FRANC
CNY	CHINESE YUAN
SAR	SAUDI RIYAL
AED	U.A.E. DIRHAM
MYR	MALAYSIAN RINGGIT
HKD	HONGKONG DOLLAR
SEK	SWEDISH KRONA
CAD	CANADIAN DOLLAR
DKK	DANISH KRONE
NOK	NORWEGIAN KRONE
NZD	NEW ZEALAND DOLLAR
KWD	KUWAITI DINAR
OMR	OMANI RIYAL
QAR	QATAR RIYAL
JOD	JORDANIAN DINAR
BHD	BAHRAIN DINAR

[Click here](#) for the latest indicative Foreign Exchange buying and selling rates offered at any Amana Bank branch.

Amana Bank SWIFT Code: AMNALKLX

Contact Details of Treasury

Head of Treasury : +94 11 7757250 / 7757268

Manager Trading : +94 11 7757253 / 7757267

Fax : +94 11 5669163

E-mail : treasury@amana.lk

Feedback and Complaints

Customers of the Bank are invited to provide their valuable feedback by submitting the 'Tell us about your service experience' form available at the branch or downloading the same from our website www.amanabank.lk.

You can also lodge complaints with regard to our products or services by either

1. Contacting the relevant branch manager
2. Emailing us about your complain to feedback@amana.lk
3. Contacting our hotline 011 7 756756
4. Submitting a message on our 'Contact Us' page of our website www.amanabank.lk.

Once the complaint is received we will acknowledge receipt and keep you informed of the action promptly taken.